



Welcome

WGOS newsletter is the go-to place to support you deliver WGOS. Each newsletter will give a bitesize summary of a particular topic with links to relevant resources and support. With tips and advice to help you deliver WGOS ... *we've got you.*

WGOS brings a wider range of NHS-funded eye care services provided by optometrists, OMPs and dispensing opticians in Wales, with each member of the practice team collaborating to work at the top of their respective clinical licence.



Newsletter #16 will focus on: The future of NHS Wales emails to and from you – the Practice Administrator, Practitioner and the Contractor.

WGOS communications may come from your Health Board; NHS Wales nationally; or Welsh Government. From 2025 all communications will be delivered electronically via your Primary Care Optometry NHS Wales email address.

What? - What you will receive:

- WGOS Bulletins – these will be delivered periodically and at regular intervals. They will inform you of insights to WGOS service, WGOS compliance, Service Insights, links to support and resources, and much more.
- WGOS Notifications – these will contain time-critical updates to inform of impacts to service delivery and where urgent action is required.
- Other communications, relating to remuneration and post payment verification.

Must I? - Yes! Email accounts provide community Optometrists/Dispensing Opticians with access to a range of tools, including NHS Wales email (from any device, anywhere) and Teams (video calls / chat messaging) available through Microsoft Office 365. A Primary Care Optometry NHS Wales email account is essential for your ongoing provision of WGOS as it will enable compliance with your obligations under The National Health Service (Ophthalmic Services) (Wales) Regulations 2023 to make referrals electronically where the means of doing so are provided by the Health Board.

When? - From January 2025 all NHS Wales communications with practitioners and practices will be via NHS Wales email accounts only. All Optometrists, Dispensing Opticians and Practices are urged to apply and activate their Primary Care Optometry NHS Wales email account as soon as possible.

? Key Question

- Do I have access to an NHS Wales email as part of the Microsoft Office 365 roll-out to Optometry in Wales?
- If 'yes' then please remember to check in regularly to receive those updates as a Practitioner and/or Contractor.
- If your answer is 'no' to the above and you are a Contractor, **please contact us urgently (by 18 December 2024) to onboard to NHS Wales email at optometry.ict@wales.nhs.uk**
- Alternatively, if you are a new starter in Wales (from 30th September 2024), please contact nwssp-primarycareservices@wales.nhs.uk

Summary

What?

- **This is the final WGOS Newsletter if you subscribed only via a non-NHS Wales email. You will not automatically receive any further WGOS communications.**

When?

- From 1st January 2025

How?

- **Ensure you have access to a Primary Care Optometry NHS Wales email account that is accessed with regularity.**

Support for you

Optometry Wales (OW) is the professional umbrella organisation for the primary care eye health professions in Wales. They are able to offer support and advice.

Email:

Debbie.O'Sullivan@Optometrywales.com

Previous updates can be found at:

[WGOS Newsletters - NHS Wales](#)



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Ophthalmic Services