

Private & Confidential

By Email Only:

Ein cyf / Our ref: **7072570**

E-bost/Email:
AllWales.Alerts@wales.nhs.uk

Dyddiad / Date: 15th September 2026

Future WGOS4/5 claim/payment queries

This alert has been cascaded to the following:

All Wales Ophthalmic Practices
All Wales HB Primary Care Managers
All Wales Heads of Primary Care & Primary Care Leads/Managers

Dear colleagues,

Please see below link or QR code to be used for all future WGOS4/5 claim/payment queries.

This will ensure we have all the information required to answer your query efficiently. You will receive an automated response and action point call number to confirm your query has been received and will be responded to within 5 working days.

**WGOS 4/ WGOS 5 Claim Query -
Payments Team**



WGOS 4/ WGOS 5 Claim Query - Payments Team – [Fill in form.](#)