GIG CYMRU NHS WALES | Partneriaeth Cydwasanaethau Shared Services Partnership

Ein cyf / Our ref: **7199345**

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By Email Only:

E-bost/Email:
AllWales.Alerts@wales.nhs.uk

Dyddiad / Date: 12th November 2026

Welsh Government – CPhO/MedsLet/2026/041
Fixapost Vizilatan Duo and Eysano preservative(A65291929)

This alert has been cascaded to the following:

All Wales GP Practice Managers
All Wales GP OOHs
All Wales Sessional GPs
All Wales Dispensing GP Practices
All Wales Pharmacists / Pharmacy Technicians
All Wales HB Primary Care Managers
All Wales Heads of Primary Care & Primary Care Leads/Managers
All Wales HB Pharmacy & Prescribing Advisors
All Wales Medical Committees
All Wales Pharmacy Committees
All Wales Independent Hospitals / Hospices / Prisons

Prif Swyddog Fferyllol
Chief Pharmaceutical Officer

Llywodraeth Cymru
Welsh Government

MEDICINES SHORTAGE ADVISORY GROUP WALES, MEDICINE SHORTAGE

Distribution:	As Annex 1
From:	Andrew Evans, Chief Pharmaceutical Officer
Date:	12 November 2026
Reference:	CPhO/MedsLet/2026/041
Title:	Fixapost, Vizilatan Duo and Eysano preservative-free eye drops

For action by:

- **Medical Directors** - For information and onward distribution to relevant clinicians for action
- **Directors of Pharmacy** - Action and information as below
- **General Practitioners** – Please retain a copy in your 'locum information pack'. Action and information as below
- **Dispensing General Practitioners** - Please ensure this message is seen by all working in your dispensary. Action and information as below
- **Community Pharmacists** - Action and information as below
- **Optometrists & Optometric Practices** – Action and information as below

Timeframe: Action within 48hrs

For Information: See Annex 1- Distribution List

Parc Cathays • Cathays Park
Caerdydd • Cardiff
CF10 3NQ

Medicinesshortages@gov.wales
Gwefan • website:
https://gov.wales/medicines-medical-devices

SUMMARY:

- Latanoprost 50micrograms/ml / Timolol [0.5%] 5mg/ml (Fixapost®) preservative free eye drops, 0.2ml unit dose, are out of stock until late November 2026

- Latanoprost 50micrograms/ml / Timolol [0.5%] 5mg/ml (Vizilatan Duo®) preservative free eye drops are out of stock until March 2027

- Timolol (Eysano®) 5mg/ml [0.5%] and 2.5mg/ml [0.25%] preservative free eye drops are out of stock until April 2027

- **Latanoprost 50micrograms/ml / Timolol [0.5%] 5mg/ml eye drops (containing preservative) remain available and can support increased demand**

- **Timolol 0.25% and 0.50% eye drops (containing preservative) remain available and can support increased demand**

- **Latanoprost 50micrograms/ml (Monopost®) preservative free eye drops, 0.2ml unit dose, remain available and can support increased demand**

- **Timolol 1mg/g [0.1%] (Tiopex®) preservative free eye gel, 0.4g unit dose, remains available and can support increased demand**

ACTION:

Prescribers should not initiate new patients on Fixapost®, Vizilatan Duo® or Eysano® preservative free eye drops until the supply issue has resolved.

Where existing patients have insufficient supply to last until the re-supply date(s), prescribers should:

- establish reason for use of a preservative free product and consider if a preservative containing equivalent product could be trialled in some patients (see supporting information);
- if **preservative free** alternatives to Fixapost® and Vizilatan Duo® are required, consider appropriateness of prescribing latanoprost (Monopost®) with a lower strength (0.1%) timolol product (Tiopex® eye gel), ensuring that patients are counselled on dosing, how to administer Tiopex®, and on sequential administration of the components (see supporting information)
- if **preservative free** alternative to Eysano® is required, consider appropriateness of prescribing a lower strength (0.1%) timolol product (Tiopex® eye gel), ensuring that patients are counselled on dosing and how to administer this formulation (see supporting information)
- take into account treatment history including hypersensitivity or adverse reactions to topical eye preparations

- where patients are on extended follow-up, or are being seen through diagnostic pathways, notify the glaucoma service/clinician responsible for the patient's care to ensure appropriate monitoring is in place and intraocular pressure control is maintained following the change in treatment.
- Seek specialist advice on treatment options if above actions are not appropriate

SUPPORTING INFORMATION:

Clinical information

Fixapost® and Vizilatan Duo® contains the prostaglandin analogue, latanoprost (50micrograms/ml) and beta blocker, timolol (5mg/ml [0.5%]). They are licensed for the reduction of intraocular pressure in adults with open angle glaucoma and ocular hypertension. Fixapost® is presented as single dose containers and Vizilatan Duo® in a multidose eye dropper bottle, both are administered once daily, in the morning.

Eysano® (timolol 2.5mg/ml [0.25%] or 5mg/ml [0.5%]) is available in multidose dropper bottles and administered once or twice a day.

Preservative free alternatives

Latanoprost is available as 50micrograms/ml eyedrops in single-dose containers (Monopost®). Timolol is available as lower strength (0.1%) eyedrops (Tiopex®) in single-dose containers.

Specialists consider that concentration of timolol may need to be adjusted during a shortage to ensure least disruption to eye services and to avoid a break in treatment.

When Monopost® and Tiopex® are used together, administer Monopost® first and allow a gap of at least 15 minutes before administering Tiopex®.

Preservative free products may be recommended if a patient is using eye drops more than 6 times a day, wears soft or hybrid contact lenses, has a chronic eye disease, or is using multiple preserved topical medication, has a preservative allergy, has ocular surface disease or inflammation, or if there is evidence of toxicity.

Links to further information

- SmPC Fixapost® Preservative Free Eye Drops
- SmPC Vizilatan Duo® 50mcg/ml + 5mg/ml Eye Drops Solution
- SmPC Eysano® Eye Drops
- SmPC Monopost® (latanoprost) 50 mcg/ml eye drops, solution in single-dose container
- SmPC Tiopex (timolol) 1 mg/g, eye gel in single-dose container
- SmPC Timolol 0.25% eyedrops
- SmPC Timolol 0.5% eyedrops
- BNF Latanoprost with timolol

- BNF Treatment summary - Glaucoma and ocular hypertension
- CKS Glaucoma

QUERIES:

For medicines shortage queries: Medicinesshortages@gov.wales
Information about current medicines shortages can be found at:
https://nhswales365.sharepoint.com/sites/SSP_Intranet_PCS/SitePages/Medicines-Shortages.aspx

For patient specific clinical enquiries please contact your nearest medicines advice service:
Find your local service - Welsh Medicines Advice Service

PUBLICATION:

Welsh Government Medicines Shortage Letters are published on the Public Health Wales Link system: https://www2.nphs.wales.nhs.uk/contacts.nsf
Copy recipients should ensure they have access to this system.

MEDICINES SUPPLY TOOL

More information on the supply status of medicines can be found at:

Medicines supply – SPS - Specialist Pharmacy Service – The first stop for professional medicines advice

Yours sincerely



Andrew Evans
Prif Swyddog Fferyllol / Chief Pharmaceutical Officer/
Llywodraeth Cymru / Welsh Government

Annex 1

DISTRIBUTION LIST

Send to:

Chief Executives of Health Boards
Medical Directors of Health Boards
Nurse Directors Health Boards
Directors of Public Health
Health Board Directors of Pharmacy
Health Board Chief Pharmacists
Trust Directors of Pharmacy
Trust Chief Pharmacists
Health Board Prescribing Advisers
Chief Executives of NHS Trusts
Principal Pharmacist Welsh Quality Control
Principal Pharmacist Welsh Medicines Information Centre
AWTTC
NHS Direct

NHS Wales Shared Services Partnership to forward to:

General Practitioners
Dispensing General Practitioners
Community Pharmacists
Independent / Private clinics and Hospitals and Hospices throughout Wales
Optometrists & Optometric Practices

Welsh Government:

Chief Medical Officer
Deputy Chief Medical Officer
Chief Nursing Officer
Chief Scientific Officer
Chief Therapies Officer
Director General Health and Social Services Group
Emergency Planning Adviser
Deputy Director Primary Care
Director of Primary Care and Mental Health
HSSG Comms
NHS Procurement Specialists